



مؤسسة حمد الطبية  
Hamad Medical Corporation  
HEALTH · EDUCATION · RESEARCH · صحة · تعليم · بحوث

In Collaboration with



Institute for  
Healthcare  
Improvement

22 to 24  
March  
2019  
DOHA

# Middle East Forum on Quality and Safety in Healthcare

Orientation Session  
22 March 2019

## Patient Safety First

Brought to you by Hamad Healthcare Quality Institute

As part of our extensive program and with CPD hours awarded based on actual time spent learning, credit hours are offered based on attendance per session, requiring delegates to attend **a minimum of 80%** of a session to qualify for the allocated CPD hours.

- **Less than 80%** attendance per session = **0 CPD hours**
- **80% or higher** attendance per session = **full allotted CPD hours**

Total CPD hours for the forum are awarded based on the sum of CPD hours earned from all individual sessions.

### **Conflict of Interest**

The speaker(s) or presenter(s) in this session has/have no conflict of interest or disclosure in relation to this presentation.



# Middle East Forum on Quality and Safety In Healthcare Highlights 2013 - 2019

*Over 360+ interactive learning sessions*

*Over 2,700 Poster submissions*

*Over 400 Speakers*

*23,000+ Attendees*

*Innovative Knowledge Zone with 75+ non-commercial participating exhibitors*

*7 Forums*

*70+ Quality Posters Awarded*

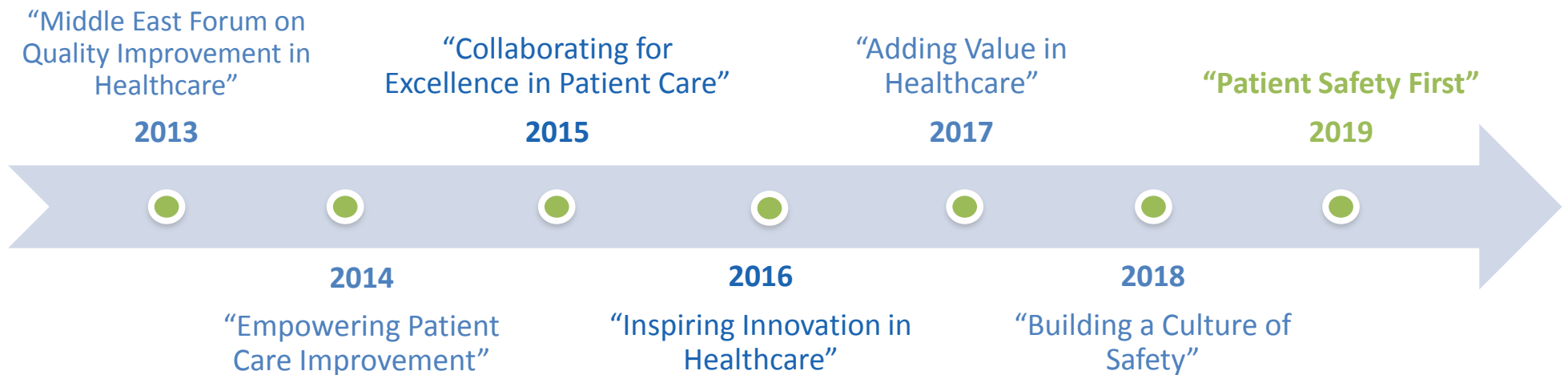
*Establishment of Hamad Healthcare Quality Institute (HHQI)*

*Launch of Qatar's Public Health Strategy in 2017*

*Launch of the Patient Portal in 2018*

*Launch of Qatar's National Health Strategy 2018-2022*

# Middle East Forum on Quality and Safety In Healthcare 2013 - 2019



# Knowledge Zone





# Your Well-being Matters



The most powerful way to care for others is to take care of yourself first

## Your Well-being Matters

The Wheel of Well-being is a way to think about and describe well-being that everyone can understand. The wheel is made up of six themes, each linked with a positive suggestion for action.

© Copyright 2016 South London and Maudsley NHS Foundation Trust  
Source: Wheel of Well-being | <https://www.wheelofwellbeing.org>

**Body** be active  
**Spirit** give  
**Mind** keep learning  
**connect**  
**People** care  
**Place** take notice  
**care**  
**Planet**

## Wheel of Well-being



In Collaboration with



Brought to you by Hamad Healthcare Quality Institute

# Your Well-being Matters



## Knowledge Zone: 106 Posters in 5 Tracks

Poster  
Presentations  
& Reception

Saturday 23  
March 2019

4.30pm to 7pm

Ex Hall 1







## Information



## Connect to free Wi-Fi

Network: ME-Forum 2019

Password: meforum2019

Search for 'ME Forum 2019' from the Android and iOS App Stores

## Download Now!



# Get connected via social media



@hamadmedicalcorporation



@hmc\_qatar

#MEForum2019

#HamadQuality



@hmc\_qatar



@hmc\_qatar



@hmc\_qatar

- ✓ Follow Us Today!
- ✓ Share Your Thoughts

# Get connected via social media



@hmc\_qatar

Snapchat filter



# A dedicated mobile app



- Follow events and live updates thanks to the innovative newsfeed
- Explore the event agenda and read up on each speaker
- Set yourself notifications for each session that you are registered for
- Find information on the event or venue by using the interactive map and additional resources
- Provide your feedback on each session you attend
- Vote for your favorite poster by entering the unique poster code found above each poster
- Read up on all exhibitors within the Knowledge Zone
- Follow social media updates from the Forum.





# Middle East Forum 2019

## What's new this year:

- More speakers than ever before 126 speakers, 84 sessions
- Expanded learning opportunities of 33% over prior years with increased sessions
- Up to 21.5 CPD available
- Dedicated session on value management featuring IHI and HMC leadership
- New topics presented for first time e.g. human factor engineering, de-prescribing and Voice of the Patient
- QI Abstracts; Oral Poster Presentations Sessions
- Introducing topics related to preparations for World Cup 2022

## CPD

- We highly value CPD of HCP and we invest significant resources in bringing high quality learning opportunities to Qatar for this purpose. The ME Forum is a great example
- We try to engage all HCP in CPD including physicians, nurses, pharmacists and allied health professionals from the public and the private sector
- We aim to bring the highest standards into all aspects of the ME Forum and we would appreciate your feedback on how make it even better next year
- We envisage the ME Forum in itself a quality improvement initiative as it moves from strength to strength. Measurement and evaluation is important – please complete surveys and express your views to inform future plans

## CPD

- This year there are more locally developed and led sessions, more joint sessions, and more high quality posters
- We continue to adopt “all teach, all learn and all improve” principle during the conference
- Reflect on what you’ve learned and what you will do differently when you go back to work on Monday.
- Acknowledgment: HHQI, IHI, ME Forum Organizing Committee, ME Forum Steering Committee, Corporate Comms Department

# 2019 Theme: “Patient Safety First”

## Conference Tracks

**Patient Safety**

**Population Health**

**Workplace Effectiveness**

**Quality Improvement**

**Value, Flow & Access**



## Keynote Speakers



**Henry Marsh** read politics, philosophy, and economics at Oxford University before studying medicine at the Royal Free Hospital in London. He became a Fellow of the Royal College of Surgeons in 1984 and was appointed Consultant Neurosurgeon at Atkinson Morley's / St. George's in 1987. He pioneered brain surgery under local anesthetic allowing, patients to converse with their surgeons whilst they operate, minimizing the risk of damaging 'eloquent' parts of the brain. He is the author of the bestselling book Do No Harm.

**Rollin J. "Terry" Fairbanks**, MD MS is the founding director of the National Center for Human Factors in Healthcare, co-director of the MedStar Telehealth Innovation Center, and assistant vice president for Ambulatory Quality & Safety, MedStar Health. A former paramedic, EMS medical director, and general aviation pilot, he is known for inspiring people to think differently about healthcare's approach to safety and risk.



**Maureen Bisognano** - President Emerita and Senior Fellow, Institute for Healthcare Improvement (IHI), previously served as IHI's President and CEO for five years, after serving as Executive Vice President and COO for 15 years. She is a prominent authority on improving health care systems, whose expertise has been recognized by her elected membership to the National Academy of Medicine (IOM), among other distinctions.

**Leilani Schweitzer** is the Assistant Vice President for Communication & Resolution at The Risk Authority Stanford. Leilani did not choose a career in health care, it chose her. In 2005 her son, Gabriel, died after a series of medical mistakes, now she works in Risk Management at the same hospital where those errors happened. In her work with Stanford Healthcare's Risk Management, she uses her own experience with medical errors to navigate between the often insular, legal and administrative sides of medical error; and the intricate, emotional side of the patient and family experience.



## Pre-Conference Workshops

Friday 22<sup>nd</sup> March

Timing	Session Type	Transition, Lunch & Prayer	Knowledge Zone
09:00 - 9:45	<b>Overview of ME Forum 2019</b>		<b>Knowledge Zone Setup</b>
09:45-10:00		<b>Transition</b>	
10:00 - 11:30	<b>Workshops</b>		
11:30 - 13:00		<b>Lunch &amp; Prayer</b>	
13:00 - 15:00	<b>Intensives Part 1</b>		
15:00 - 15:30		<b>Break &amp; Prayer</b>	
15:30 - 17:30	<b>Intensives Part 2</b>		

# General Conference Day 1

Saturday 23<sup>rd</sup> March

Timing	Session Type	Session Break & Prayer	Lunch	Knowledge Zone
08:30 - 9:15	Opening Ceremony			
9:15-9:25		Transition		
9:25 - 10:25	Breakout Group A			<p>Knowledge Zone 9:15-19:00</p>
10:25 - 10:35		Transition		
10:35 - 11:35	Breakout Group B			
11:35 - 12:00		Prayer		
12:00 - 13:00	Breakout Group C		<p>Lunch 11:35-14:10</p>	
13:00 - 13:10		Transition		
13:10 - 14:10	National Session on Value Management			
14:10 - 15:10	Plenary 1			
15:10 - 15:30		Prayer		
15:30 - 16:30	Plenary 2			
16:30 - 19:00	Poster Presentations			

# General Conference Day 2

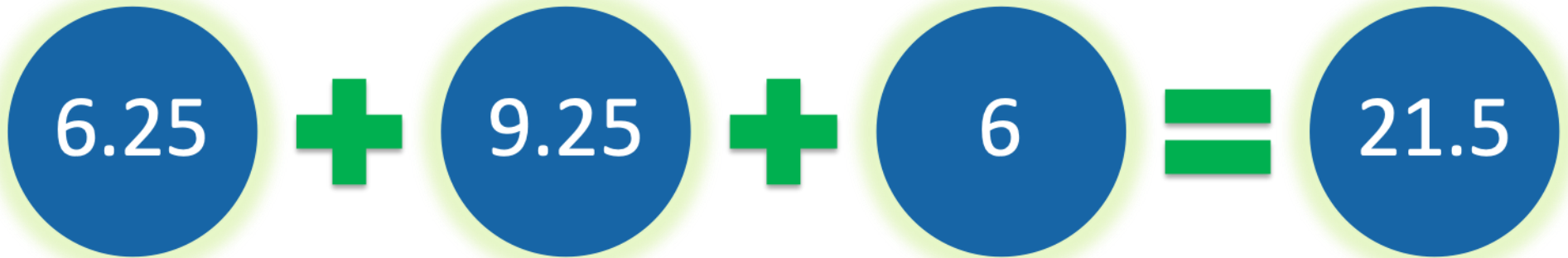
Sunday 24<sup>th</sup> March

Timing	Session Type	Session Break & Prayer	Lunch	Knowledge Zone
07:30 - 08:00	Opening			<p>Knowledge Zone</p> <p>07:30-15:00</p>
08:00-09:00	Plenary 3			
09:00-09:10		Transition		
09:10 - 10:10	Breakout Group D			
10:10 - 10:20		Transition		
10:20 - 11:20	Breakout Group E			
11:20 - 11:50		Prayer		
11:50 - 12:50	Breakout Group F		Lunch 11:20-13:30	
12:50 - 13:00		Transition		
13:00 - 13:30	Poster Awards Ceremony			
13:30 - 14:30	Plenary 4			
14:30 - 15:00	Closing Remarks			



# Continuing Professional Development Earn Up To 21.5 Hours

Friday	Saturday	Sunday	Total
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# Continuing Professional Development (CPD)

## CPD Breakdown

<b>Day 1 - Friday 22nd March</b>	<b>6.25 hours</b>
- Forum Orientation	0.75 hours
- Workshops	1.5 hours
- Intensives part 1	2 hours
- Intensives part 2	2 hours
<b>Day 2 - Saturday 23rd March</b>	<b>9.25 hours</b>
- Opening Ceremony	0.75 hours
- Breakout Group A	1 hour
- Breakout Group B	1 hour
- Breakout Group C	1 hour
- National Session	1 hour
- Plenary 1	1 hour
- Plenary 2	1 hour
- Poster Presentations	2.5 hours
<b>Day 3 - Sunday 24th March</b>	<b>6 hours</b>
- Opening Remarks + Plenary 3	1.5 hours
- Breakout Group D	1 hour
- Breakout Group E	1 hour
- Breakout Group F	1 hour
- Plenary 4	1 hour
- Closing Remarks	0.5 hour
<b>Total</b>	<b>21.5 hours</b>

22 to 24  
March  
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## Middle East Forum on Quality and Safety in Healthcare



Earn up to  
**21.5**  
CPD hours

## Patient Safety First

This forum has the approval from the Qatar Council for Healthcare Practitioners (QCHP) - Accreditation Department as an Accredited Group Learning Activity Category 1. Attendees can earn **up to a maximum of 21.5 hours**.

As part of our extensive program and with CPD hours awarded based on actual time spent learning, credit hours are offered based on attendance per session, requiring delegates to attend a **minimum of 80%** of a session to qualify for the allocated CPD hours.

- Less than 80% attendance per session = **0 CPD hours**
- 80% or higher attendance per session = **full allotted CPD hours**

Total CPD hours for the forum are awarded based on the sum of CPD hours earned from all individual sessions.

*Please also note that delegates registered as students, trainees, interns and medical residents are eligible to receive an attendance certificate. CPD hours will not be awarded.*

# Help desks and ushers

Help desk and ushers are located within strategic locations onsite to provide assistance



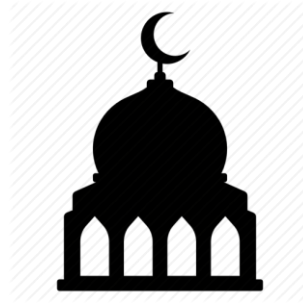
# Emergency preparedness

Our expert paramedics are located in the first aid room on the ground floor, in case any attendee needs first aid





# Friday Prayer



Dr. Najeh Khalil - Medical Director of simulation at Sidra Medicine, Sr. consultant at PICU at HMC and a learned Muslim scholar – will be leading the Friday ‘Juma’ prayer, starting at 11:41 am in the main men’s prayer hall on level 1 at the QNCC.

An adjoining female prayer room is located on the same level.

Thank you