



Institute for
Healthcare
Improvement

IHI Open School Tutorial

Sunday, May 19, 2013



IHI Open School Tutorial

- Overview of the IHI Open School
- How to take advantage of the content
- How to get involved and stay connected



IHI Open School Mission

Advance health care improvement and patient safety competencies in the next generation of health professionals worldwide.



The IHI Open School

Content

- Courses
- Videos
- Case studies

Community

- Chapters
- Events

Experiential

- Quality Improvement Practicum



IHI Open School Courses



- **19** online courses developed by world-renowned experts in the following topics:
 - Quality Improvement
 - Patient Safety
 - Leadership
 - Patient- and Family-Centered Care
 - Population Health
 - Managing Health Care Operations
- Mobile App for iPhone, iPod touch, and iPad



IHI Open School Courses

Quality Improvement

- QI 101: Fundamentals of Improvement
- QI 102: The Model for Improvement: Your Engine for Change
- QI 103: Measuring for Improvement
- QI 104: Putting It All Together: How Quality Improvement Works in Real Health Care Settings
- QI 105: The Human Side of Quality Improvement
- QI 106: Level 100 Tools
- QI 201: The IHI Open School Practicum

Leadership

- L 101: So You Want to Be a Leader in Health Care

Managing Health Care Operations

- MHO 101: Achieving Breakthrough Quality, Access, and Affordability

Population Health

- PH 101: Introduction to Population Health

Patient Safety

- PS 100: Introduction to Patient Safety
- PS 101: Fundamentals of Patient Safety
- PS 102: Human Factors and Safety
- PS 103: Teamwork and Communication
- PS 104: Root Cause and Systems Analysis
- PS 105: Communicating with Patients after Adverse Events
- PS 106: Introduction to the Culture of Safety
- Elective PS1: Partnering to Heal: Teaming Up Against Healthcare-Associated Infections

Patient- and Family-Centered Care

- PFC 101: Dignity and Respect



IHI Open School Courses

Quality Improvement

QI 101: Fundamentals of Improvement

QI 102: The Model for Improvement: Your Engine for Change

QI 103: Measuring for Improvement

QI 104: Putting It All Together: How Quality Improvement Works in Real Health Care Settings

QI 105: The Human Side of Quality Improvement

QI 106: Level 100 Tools

QI 201: The IHI Open School Practicum

Leadership

L 101: So You Want to Be a Leader in Health Care

Managing Health Care Operations

MHO 101: Achieving Breakthrough Quality, Access, and Affordability

Population Health

PH 101: Introduction to Population Health

Patient Safety

PS 100: Introduction to Patient Safety

PS 101: Fundamentals of Patient Safety

PS 102: Human Factors and Safety

PS 103: Teamwork and Communication

PS 104: Root Cause and Systems Analysis

PS 105: Communicating with Patients after Adverse Events

PS 106: Introduction to the Culture of Safety

Elective PS1: Partnering to Heal: Teaming Up Against Healthcare-Associated Infections

Patient- and Family-Centered Care

PFC 101: Dignity and Respect

Recommended by HMC



HOME

ONLINE LEARNING

MY LEARNING

[Course Catalog](#)

[Search Catalog](#)

PS 101: Fundamentals of Patient Safety

Catalog: [IHIOpenSchool](#)

This course provides a comprehensive introduction to the field of patient safety. You'll learn the different types of errors, why errors occur, and how they can be prevented. You'll understand effective and ineffective strategies for responding to errors when they do occur – especially with the goal of reducing, and ultimately eliminating, the chance that they'll occur again. You'll learn about the different kinds of error-reporting systems, and the effectiveness of each. Finally, you'll learn about the difference between error and harm – and why reducing harm is the appropriate target of efforts to improve safety.

Estimated Time of Completion: 1 hour

Type of Activity: Knowledge

Release Date: 6/1/2009

Last Update Date: 9/1/2009

★★★★☆ (84) [View user comments](#)

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Lessons

Lesson

[Lesson 1: To Err Is Human](#)

[Lesson 2: Responding to Error](#)

[Lesson 3: Identifying and Reporting Errors](#)

[Lesson 4: Error versus Harm](#)



Rating

★★★★☆ (2422)

★★★★☆ (2207)

★★★★☆ (2141)

★★★★☆ (1996)

Course Objectives

After completing this course, you will be able to:

1. List the main types of errors utilizing Reason's classification system.
2. Explain effective and ineffective strategies for responding to errors when they do occur.
3. Discuss the value and limitations of voluntary reporting systems.
4. Analyze the similarities and differences between error and harm.



Certificate of Completion



- Formal recognition for participation
- Shows you have the basic knowledge in QI and PS
- Requires completion of 16 fundamental courses



Accreditation

Hamad will award accreditation for employees for course completion

- 23.5 CME
- 23 CNE
- 23.5 CPE



Course Usage

- More than **110,000** users have completed a course
- More than **16,000** users have earned the Basic Certificate
- More than **190** universities using courses in the curriculum
- More than **450** organizations using courses to train staff



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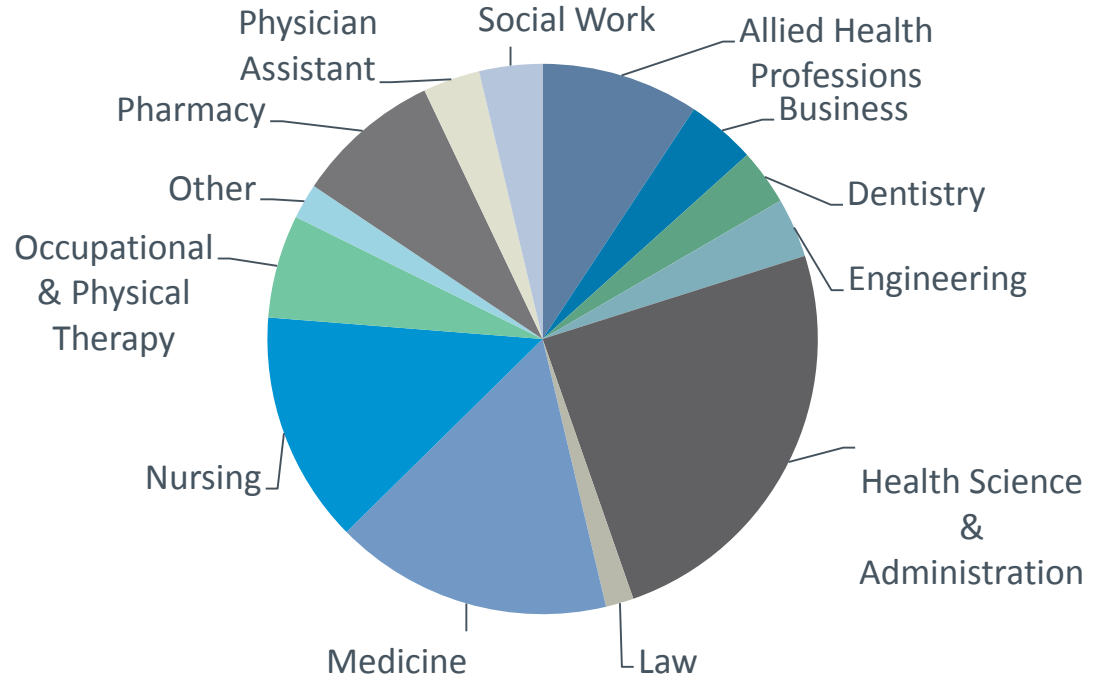
Experiential

- Quality Improvement Practicum



Community

- **135,000** student and residents registered
- **20,000** professionals registered





The IHI Open School

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Experiential

- Quality Improvement Practicum



Quality Improvement Practicum

- Learner-driven quality improvement projects
- Within local clinical setting
- Opportunity to apply gained knowledge



Opportunities for HMC Employees

- **FREE** access for Hamad Medical Corporation
- Visit www.IHI.org/Hamad to register by **June 31st**
- Complete the following 5 courses by **October 31st**
 - QI 101: Fundamentals of Improvement
 - QI 102: The Model for Improvement: Your Engine for Change
 - QI 103: Measuring for Improvement
 - L 101: So You Want to Be a Leader in Health Care
 - PS 100: Introduction to Patient Safety





Welcome to the IHI Open School

The Hamad Medical Corporation is pleased to offer you the IHI Open School's unique, integrated, educational community for health professionals across multiple disciplines. A range of online courses are currently offered in the areas of quality improvement, patient safety, leadership, population health, patient- and family-centered care, and managing health care operations. More than 150,000 students, faculty, and professionals are now part of this movement.

Access to the Open School can only be granted for those with an HMC email address and corporation number. Any information that is saved against a non-HMC email address will not be saved.

Accreditation

Each course takes roughly one to two hours to complete and consists of several lessons taking 15 to 30 minutes each. You will take a quiz at the end of each lesson. To pass, you need to answer at least 75% of the questions correctly. Learners who successfully complete the 16 foundation courses earn an Open School Certificate, showing they are dedicated to improving health care; and can obtain up to 23.5 CME, 22 CNE or 23.5 CPE points. It is advisable to keep a record of your certificates of course completion. However, you do not need to submit your certificates of course completion to your department. Upon completion of a course the relevant department will be notified and will automatically apply for your continuous education points. You will be informed when this process is complete in the usual way.

Priority Courses

The Hamad Medical Corporation is recommending completion of the following courses as a priority within 4 months of subscribing:

- QI 101: Fundamentals of Improvement
- QI 102: The Model for Improvement: Your Engine for Change
- QI 103: Measuring for Improvement
- PS 100: Introduction to Patient Safety
- L 101: So You Want to Be a Leader in Health Care

Get Started

Follow these three steps to enroll and get started. Always use the link www.IHI.org/Hamad when returning to the courses.

Step 1:
Create your profile on IHI.org

Step 2:
Enroll in the courses

Step 3:
Select a course and begin

If you are having difficulty registering,
click here to download instructions



Opportunities for Other Attendees

- Visit courses.IHI.org to register with IHI and purchase an annual subscription to the courses
 - **Students/Residents/Faculty:** Free course access
 - **Individual subscription:** \$300 USD
 - **Organization subscription**
 - Prices vary by number of users, starting at \$3,600 USD
 - Tracking and reporting of course usage



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QUESTIONS?

Visit the IHI Open School Registration Booth

Email openschool@ihi.org

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