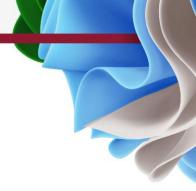


Middle East Forum on Quality & Safety in

Healthcare 2023

16-19 March, Doha

Lessons from anchor institutions on improving health and outcomes



#### **Conflict of Interest**

The presenter in this session has no conflict of interest or disclosure in relation to this presentation.

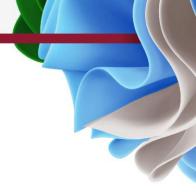


At the end of this session, participants will be able to:

- Have an increased understanding of how healthcare organisations acting as anchor institutions can impact population health and improve equity
- 2. Have an opportunity to reflect on the opportunities and challenges for anchor missions to drive equity in their own places and communities
- Be inspired to act through exploring real life examples that have been used to make a difference





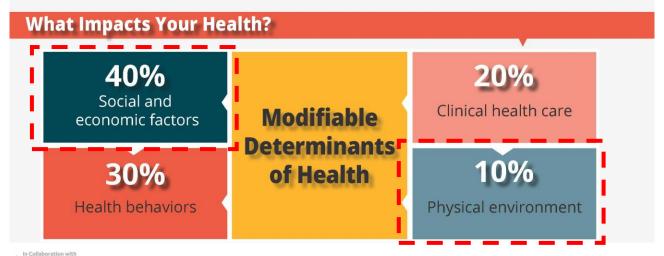


#### Healthcare institutions influence on health





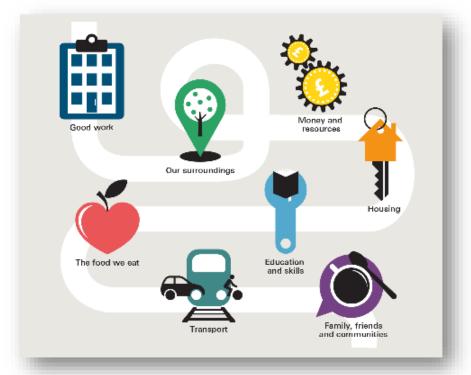
# Social Determinants of Health







#### What makes us healthy?





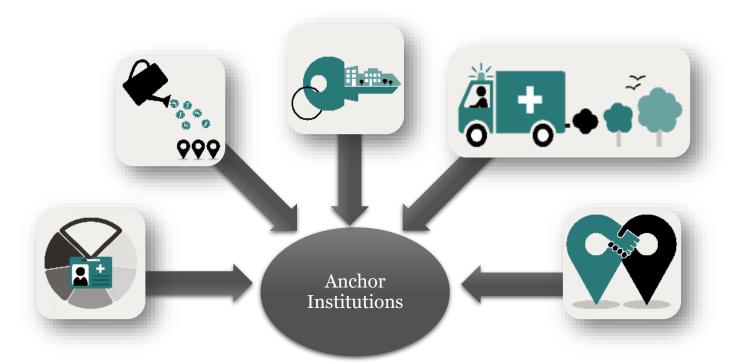


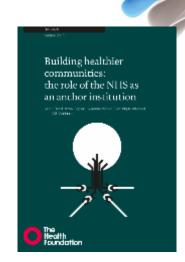
#### What is an anchor institution?

Anchor institutions are large organizations, often with a social mission, that are unlikely to relocate and have a significant stake in a geographical area – they are 'anchored' in their surrounding community.

They have sizeable assets and are often the biggest employers, spenders and users of natural resources in an area – and they can use this social, economic and environmental power to improve opportunities and health for the people in that place.















Using buildings and spaces to support communities



Working closely with local partners

Local purchasing



Access to quality work



Reducing environmental impact





## What does 'anchor practice' look like?

Employment opportunities for local people

Improved career opportunities

Purchasing goods and services locally where possible

Staff volunteering

Engaging with business to develop skills

Fair wages, safe employment environments

Opening up nonclinical spaces to local community groups Green spaces to support local communities









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Local purchasing



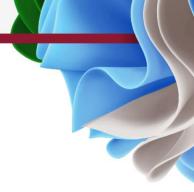
Access to quality work



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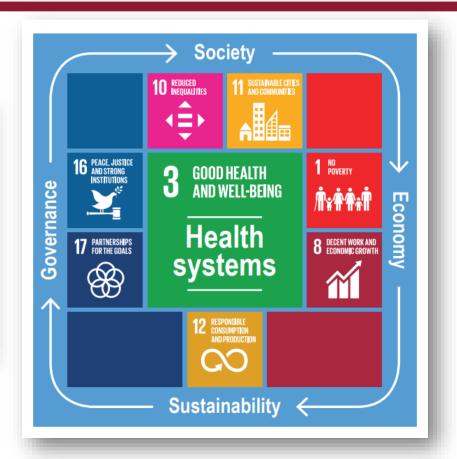


# The bigger picture



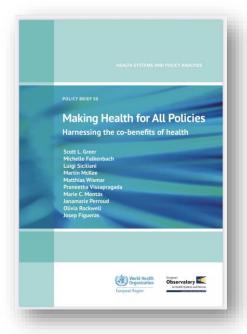






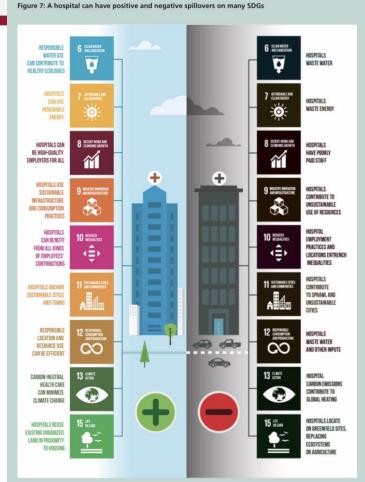












Source: Authors' compilation.

ealthcare Quality Institute

#### Theory of change (1)

Choosing to buy (goods and services) from local business, social enterprises or MSMEs... ... provides
local jobs and
opportunities for
local people, who
may have struggled
to find work...

... which
encourages
improvement in
local communities by
supporting individuals
who have been left
behind...

... and
results in
sustainable local
economies, improved
business outcomes,
and enhanced health
and well-being.





Theory of change (2)

Health systems create local jobs People spend wages locally

- Fair/minimum living wage forall
- · More resilient communities for all
- · Improved social cohesion

Less distance is travelled to work

Reduced carbon emissions

- Better local jobs are created
- Improved opportunities for all
- · Fewer temporary contracts
- · Safe and fair work environments
- More effective active labour market policies
- Reduced poverty
- · Improved housing conditions



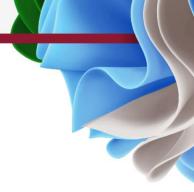


What work is already going on?









#### **Examples in practice**









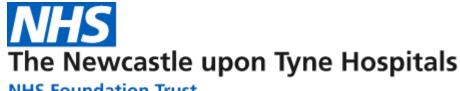


**NHS Trust** 



The Royal **Children's** Hospital Melbourne



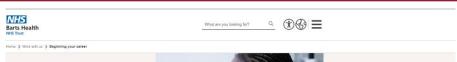












#### Beginning your career

Phrough excellent education, training and development apportunities, we will support you to develop a career that's unique to you.



Our highly regarded Healthcare
Horizons programme enables young
people students to learn more about
prospective careers in healthcare and to
access employment within the NHS. The
programme was recently recognised by
the British Medical Association.



We offer virtual work experience, pre-employment training, and can also support years 10-13 at schools.

Email us

Healthcare Horizons - What we offer

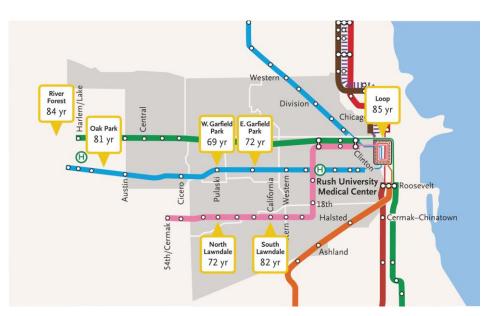
Supporting people into work

Being in good work improves people's overall physical and mental health and supports quality of life; good health enables people to work, creating a virtuous cycle.





# **Q** RUSH

























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#### **Climate emergency**

A Climate Emergency is a Health Emergency









A collaboration between three organisations to reduce health inequalities, improve access to healthcare and community resources, and strengthen links between sport and the NHS within Northwest London.

















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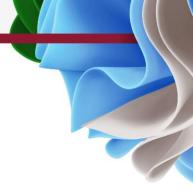


Access to quality work



Reducing environmental impact

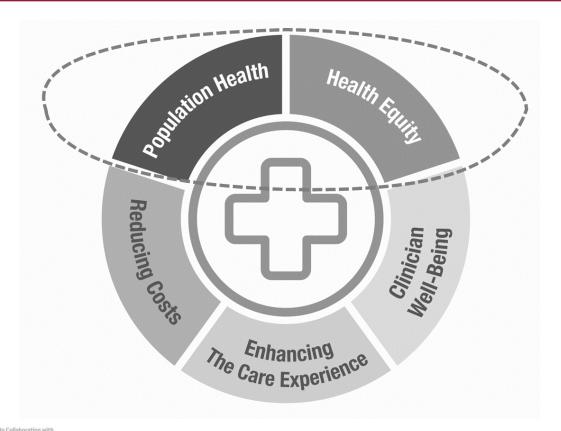




#### **Anchor strategies**











#### Imperial College Healthcare NHS Trust, England

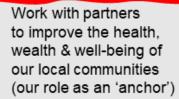
#### Aim: improved health, wealth & wellbeing in our communities

By placing a deliberate focus on place-based engagement, prevention and integration, Imperial College Healthcare NHS Trust is committed to better understanding its communities, reducing health inequalities and supporting the improvement of mental and physical health and wellbeing across the population it serves



Embed prevention and health improvement across our clinical, research and education work Integrate care with & for patients through more place-based partnership and system working

Focus on staff as a key population – improve their health and wellbeing







#### What is our Anchors ambition at ICHT

By developing as an Anchor Institution, Imperial College Healthcare NHS Trust can reduce health inequalities and improve population health and wellbeing in North West London by deliberately choosing to leverage our resources and work with the ICS and local health and community partners to better support our communities.



#### **ICHT Anchor Driver Diagram**

**Primary Drivers:** 

To reduce health inequalities and improve population health and wellbeing in North West London by deliberately choosing to leverage our resources to work with the ICS and local partners to better support our communities.

(1) Widen access to quality work: The NHS as an employer

(2) Make more purchases and investments locally & for social benefit:

The NHS as a purchaser and commissioner of social value

(3) Use buildings & spaces to support communities: The NHS as a land and capital asset holder

(4) Reduce environmental impact of our work: The NHS as a leader for environmental sustainability

(5) Work more closely with local partners: The NHS as a partner across a place





#### **Employment – 'staff as the first population'**



(1) Widen access to quality work:
The NHS as an employer

Building the future workforce

Work experience programmes, volunteer to career, apprenticeships, pre-employment initiatives

Widening access to quality work

Local employment initiatives, targeted employment, joint employment with partners

Being a good employer

Rest spaces for staff, health and well being, paying living wage, staff engagement and morale





#### **Anchor institutions for health system equity**



Tier I: WSU Overarching Community Goal

#### Reduce the life expectancy gap and improve health

Tier II: WSU Impact Areas

Education

**Economic vitality** 

Neighborhood & physical environment

Health and healthcare







The NEW ENGLAND JOURNAL of MEDICINE



#### The Anchor Strategy — A Place-Based Business Approach for Health Equity

David A. Ansell, M.D., M.P.H., Kaitlyn Fruin, M.D., Redia Holman, Ayesha Jaco, M.A.M., Bich Ha Pham, J.D., and David Zuckerman, M.P.P.

T n 2016, Rush University System for Health, an academic health system in Chicago, adopted an **L** anchor strategy to tackle the 16-year life-expectancy gap between Chicago's West Side and the Loop

(see map). An anchor strategy is borhood life-expectancy gaps and a place-based business approach in 2017 launched the anchor stratto building community health and egy to leverage Rush's position as a wealth by means of local hiring. large business in addressing these investing, purchasing, and com-social drivers of population health.

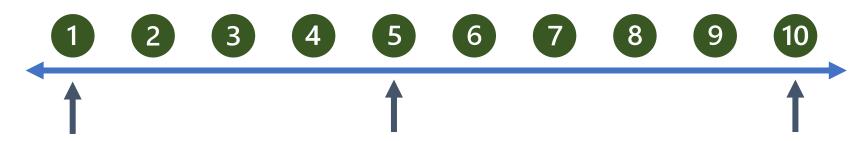
construction, community engagement, and supply-chain operations sets annual targets for local hiring, participation in career pathways, investing, purchasing, and volunteering, all of which are included in a corporate dashboard. We decided that a critical step in this strategy was to designate emplovees, many of whom live in West Side neighborhoods, as the munity engagement. The concept. Later in 2017 Rush and 10 "first community." We conducted











This topic is completely new to me!

I know some things / I am doing some relevent projects I understand this topic / am doing lots of work in this space





Where do you see opportunities for your health system to influence health beyond clinical care as an 'anchor' institution?









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Look beyond healthcare to social determinants

Think about your role e.g hiring practices

Learn about best practice from others

Utilise improvement method to plan work and and study impact





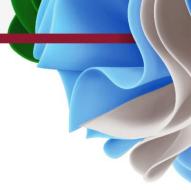


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### Thank you



