

### **Parking and Valet Services**

Patients and visitors may park in the designated hospital parking areas. Reserved parking is available for individuals with disabilities.

Valet parking is available at the main hospital entrance and in front of OPD B, from 6:00 AM to 3:00 PM, Sunday to Thursday.

### **Wheelchair Assistance**

Wheelchairs are available at the OPD entrance. Our staff will gladly assist you upon arrival.

### **Reception Desk**

Upon arrival, please proceed to the reception with your valid health card to check in for your appointment.

### **Cashier Office and Insurance Support**

After registration, please proceed to the Cashier Office for payment.

For insurance-related inquiries, you may contact us at 4011 4025 or visit the Insurance Coordinator located at the Adult Emergency Department's main entrance.

### **Outpatient Visit Information**

To help us serve you efficiently, please take note of the following guidelines and services available during your outpatient visit:

### **Arrival and Waiting Time**

Please arrive 30 minutes before your scheduled appointment. After your initial nursing assessment, we kindly ask for your patience while you wait to be seen by your doctor.

Priority assistance is given to patients with the most critical medical needs, including:

- Geriatric patients aged 60 years and above (Seniors of esteem)
- Individuals with special needs

### **Nursing Assessment**

A nurse will check your vital signs upon arrival. Please inform the nurse if you are experiencing pain, fever, cough, or signs of infection.

### **Medical Consultation**

Your physician will discuss your treatment plan, including any medications, diagnostic tests, or procedures that may be required.

### **Follow-Up Appointments**

If a follow-up is recommended by your doctor, please book it at the reception desk before leaving the clinic.

### **Laboratory Services**

- For General Outpatient Clinics, laboratory rooms are located near the main GOPD entrance.
- For Obstetrics & Gynecology, laboratory services are provided within the Obs/Gyn OPD.

### **Pharmacy**

The Outpatient Pharmacy is located at the main hospital entrance (South Tower).

### **Radiology Services**

- General radiology services are located on the first floor of the South Tower.
- Ultrasound for Obstetrics and Gynecology is available within the Obs/Gyn OPD.

### **Surgical Tracking Office**

If your doctor has scheduled a surgery, please visit the Surgical Tracking Office to confirm your surgery date and arrangements.

### **OPD Contact Information**

For assistance or inquiries, please contact our main line at 4011 4444.

We are committed to ensuring your experience is smooth, comfortable, and person-centered.

**Thank you for choosing Al Wakra Hospital.**

# Your Guide to Outpatient Services at Al Wakra Hospital



مستشفى الوكرة  
Al Wakra Hospital

عضو في مؤسسة حمد الطبية  
A Member of Hamad Medical Corporation



## Dear Valued Patient and Family Member,

Welcome to Al Wakra Hospital. We are pleased to provide compassionate, person-centered outpatient services to patients with scheduled appointments, available Sunday to Thursday, from 7:00 AM to 3:00 PM.

You know yourself best, and your voice matters in your care. To support your active involvement in your health journey, we encourage you to:

- Complete your **My Care Passport** to share what matters most to you.
- Review the **Engaging in Your Care Experience** quick guide to understand how you can participate meaningfully in your care decisions.
- Complete the **SAHL-E Tool** to assess your understanding of common health terms and share the results with your care team.

These resources help ensure that your care is personalized, informed, and aligned with your preferences.

## Outpatient Services at Al Wakra Hospital

Al Wakra Hospital offers a wide range of Outpatient Department (OPD) services to meet the diverse needs of our patients. Below is an overview of our key outpatient services and locations:

### General Outpatient Department (GOPD)

We provide medical consultations for patients across various specialties:

- GOPD A – South Tower: Al Wakra Hospital, Control Rooms 1, 2, 4, and 6
- GOPD B – North Tower: Al Wakra Hospital, Control Room 5
- Mesaieed General Hospital OPD: Offers general outpatient services for patients in the Mesaieed area.

### Obstetrics and Gynecology (Obs/Gyn) Outpatient Department (North Tower)

We provide specialized care for all female obstetric patients of reproductive age, including:

- Pregnant women from 32 weeks of gestation onwards
- Gynecology patients, including pediatric and adolescent females aged 8 years and above

### Dental Outpatient Department (South Tower)

The Dental Outpatient Department, located in the South Tower, operates Sunday to Thursday from 7:00 AM to 7:00 PM. It provides adult dental care for patients aged 14 years and above, as well as pediatric and special needs dental services for children aged 1 to 14 years.

### Rehabilitation Services (North Tower)

Rehabilitation services, located in the North Tower, provide comprehensive care for adult patients aged 18 years and above.

### Child Development Center

The Child Development Center offers specialized services for pediatric patients, including children with developmental delays or special needs.

## Access, Parking, and Support Services

### Nearest Gate and Location Link

To find the most convenient entrance, please scan the QR code to access the hospital's navigation link.



**GOPD A**  
Gate 5



**GOPD B, Obs/Gyn OPD, Rehabilitation Services**  
Gate 2



**Dental OPD**  
Gate 6



**Child Development Center**  
Gate 1



**Mesaieed Hospital OPD**