

Patient-Directed Visitation Workflow Al Wakra Hospital & Al Maha Pediatric Specialized Care Center – Inpatient

Upon admission, the patient's visitation preferences shall be assessed such as: preferred visiting hours, preferred "no visiting" hours, special visitation requests

Patient's visitation preferences shall be documented in the whiteboard, in the patient's plan of care, and communicated during bedside shift handover. Patients shall be advised to convey or disseminate their visitation preferences to their anticipated visitors.

The below shall be clearly communicated with the patients:

- Universal safety and infection control precautions.
 Refer to CL 7246
- Specific case's precautions (if any) refer to CL 7279 and HMC IC Guidelines for COVID
- HMC Visitor's Charter and Disruptive behavior (if in case) and security involvement. Refer to HMC CL 4058.

In shared room, the patients' visitation preferences and precautions shall be clearly discussed and mutually agreed upon by both patients (at most convenience).

Patients having special visitation preferences including visits during "general quiet hours" (**10pm – 6am**) and/or patients with identified care partner:

- The assigned staff shall inform the charge nurse on duty of patient's visitation preference.
- Charge nurse to update the "daily patient list"
- Staff within the unit shall have the responsibility of enforcing visitation preferences based on the daily patient list.

Access-controlled units (e.g. ICUs, labor room) shall follow the existing visitation screening process