

Infant/Child safety

During discharge:

- Prior to discharge verify the location where your infant/child is referred to and get correct information about the location.
- Upon discharge confirm with your family member /assigned nurse who will be responsible to carry the infant from the patient room to the "Discharge Lounge" or waiting area until your transportation arrives.
- A family member /support person shall accompany, if the mother will carry the baby and will be transported via wheelchair by a Nursing Aide.
- Inform the family/assigned nurse about the arrangements made.
- Never allow or endorse your infant / child to unfamiliar person while waiting for your family.

Note:

Babies shall not be left unattended in the Nurse's station /hallways/ patient waiting areas or on the way for any procedures/transfers or discharge.

Safety measures that applies after discharge, attending appointments in Outpatient Clinic (Baby Clinic /Neonatal Screening Clinic, Audiology Clinic) and other HMC hospital facilities.

- Read carefully the SMS (from our Nesma'ak team) you are receiving when an appointment is given to your infant /child.
- Know the exact location of the clinic before coming to the hospital.

- Once you reach the hospital, if you are not familiar with the location approach the security personnel or hospital receptionist to enquire the correct location of the clinics and other special clinics or services your infant/child is referred to.
- Know and ask the names of your nurses and identify other healthcare providers with Hamad Identification Badge and Child Safe Badge.
- Do not bring your children other than the baby having an appointment.
- Do not leave your infant/child unattended in the waiting areas / hallways.
- Do not handover your infant/child to any strangers / unfamiliar persons.

Note:

In case you discover your infant / child cannot be seen or is missing, immediately report the situation/ incident to the assigned nurse/charge nurse / security officer.

AKH, PFE unit,

☎ 40241116

AWH,

☎ 40114599 (security hot line)

Patient and Family Education

@ patienteducation@hamad.qa



Child Safety

Dear parents,

To ensure that you and your infant/child receive the best care possible, Hamad Medical Corporation enforces safe and secure measures to protect your baby from the events such as unlawful taking away of a neonate (baby)/infant without consent.

As a parent you can protect your infant from the risk of being taken away, when you are within the hospital premises.

Taking away of infant/child without consent.

It is unauthorized removal of infant from the parents, legal guardians from the hospital facilities where they are admitted.

Prevention: Security Measures in Place

Security measures that the hospital follows in Emergency Department/ Labour room / Operation Theater / Inpatients Units / Postnatal Nursery and Neonatal Intensive Care unit (NICU).

You can help our staff to keep your baby safe by following few guidelines:

1. On admission you will be oriented to the following:

Two (2) Identification (ID) Bands will be placed on your baby immediately after birth.

a. Around the baby's ankle with:

- Sex of baby
- Date and time of birth

b. Around the baby's wrist with:

- Name as Baby of (B/O) (mothers name)
- Neonates HC number
- Sex
- Date and time of birth

2. In case you will have a multiple birth, your baby will be labeled alphabetically for example:

- TWIN A, B Baby of (B/O) (Mothers Name)
- TRIPLET A, B, C Baby of (B/O) (Mothers name)

3. Identification Bands are not to be removed until discharge.

4. You and your baby's Identification Band will be checked in all the events and whenever newborn care is done in the treatment room, and other procedures that will be done outside the unit (example: Circumcision & Radiology procedures).

5. If your baby will be transferred in the area that will require further observation and treatment (example in Postnatal Nursery or Neonatal Intensive Care Unit (NICU) the same identification band will be maintained until the baby is discharged.

Note:

- Hospital employees will be wearing their Hamad (HMC) Identification Badge.
- Primary nurse handling the babies will be wearing Hamad (HMC) Identification Badge and Child Safe Badge.

What you need to do?

While you are admitted in the hospital

- You should be watchful at all times.
- Know and ask the names of your nurses and identify other healthcare providers with Hamad (HMC) Identification Badge and Child Safe Badge.
- Be familiar with Hamad staff who works in the unit and nurses assigned to you and your baby.
- If you are having any doubt about the person entering your room even in hospital uniform, use nurse call bell to confirm with your assigned nurse.
- Question unfamiliar people entering your room or asking about your baby, even if they are wearing hospital clothing.
- Your baby must be in the cot/bassinet and keep under your close supervision all the time.
- When allowed, accompany your infant/child to procedures / treatment that will be done outside the unit.

What you should not do:

- Do not allow any person to take your baby from the room, unless that person is wearing Hamad (HMC) Identification ID and Child Safe Badge.
- Do not leave your baby unattended.
- Your baby should be transported in the cot/bassinet when being moved from one area to another through the hospital corridors.
- Never allow unfamiliar persons entering the room.