



Private Nursing Services Newsletter

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IN THIS ISSUE

1	Executive Note
2	Patient Experience Interview We Value your experience
3	Private Nursing Services at Hamad Medical Corporation Earns Gold Re-Certification for Excellence in Person-Centered Care
4	Home Healthcare Service and Private Nursing Services Commended for Supporting University Nursing Students in First Clinical Placement Experience
5	Celebrating Strength and Service: Nurses Day 2025
6	A Story of Dedication and Achievement: Celebrating the Successful Completion of Workshop 3 – HPO Cohort 2
7	Al A' Ella Home and Health Care Celebrates CPD Accreditation Milestone with First Successful Activity
8	Acknowledging our Nurses: Abrar Honor of Excellence Awardees

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Special thanks to HMC Corporate Communication Department for their support to PNS Team



Executive Note

As we reflect on the many achievements shared in this edition, I am filled with pride and gratitude for the unwavering dedication shown by the all the nursing team. From heartfelt patient testimonials to prestigious recognitions like the Gold Re-Certification for Person-Centered Care, these milestones affirm our mission to deliver safe, compassionate, and high-quality care in every home in the community

Our impact is not limited to patient care alone, but it extends to nurturing future nurses through clinical placements, empowering leaders through continuous development, and fostering partnerships that raise the bar in community health services.

Together, we are shaping a healthcare system built on compassion, empathy, excellence, and innovation. Thank you for your commitment, your compassion, and your role in building a stronger, healthier future for all..

Patient Experience Interview – We Value your experience



One patient's family started on an entirely new journey on April 20, 2024, when their loved one was admitted to the Private Nursing Service (PNS) nursing provider. Since then, the patient's son has experienced not just professional care but also a degree of commitment that embodies PNS's core purpose: to offer his mother (patient) safe, compassionate, and ongoing care in the heart of every home.

He said that as he thought back on his experience, the PNS and Nursing Outsourcing Agency team's unwavering follow-up and outstanding standards were what most impressed him. In an uncertain time, these attributes gave him comfort and confidence.

Most importantly, the nursing care has made a real difference. *"She feels safe,"* he said in simple words with deep meaning. Through **continuous monitoring, timely hospital coordination, and seamless continuity of care**, his mother's comfort and well-being noticeably improved.

The patient's son continued to provide input. Since meaningful care involves the entire community, he urged PNS to continue building on its strengths by providing continuing family education and guaranteeing an even quicker response to family needs.

He responded with confidence and assurance when asked if he would suggest PNS to others: "Definitely."

This story serves as an important reminder of the positive effects that competent, caring nursing care can have on whole families as well as patients. We at PNS are still dedicated to making that difference each and every day.

Private Nursing Services at Hamad Medical Corporation Earns Gold Re-Certification for Excellence in Person-Centered Care



Private Nursing Services (PNS) has once again proven its dedication to providing outstanding patient-centered care by earning Gold Certification on its recertification for Excellence in Person-Centered Care. This prestigious award, presented by Planetree International, highlights the organization's dedication to fostering a healthcare environment that emphasizes empathy, compassion, transparency, and active engagement by patients.

HMC's Private Nursing Services was first awarded this certification in 2021, and the organization's most recent recertification demonstrates that it is continually striving to improve patient care. The gold certification of person-centered care excellence acknowledges PNS's ongoing efforts to enhance patient experiences and healthcare outcomes. The comprehensive assessment process assessed a number of care-related aspects, including family involvement, the overall quality of services provided, and the relationships between patients and healthcare professionals.

The Executive Director of Nursing for Private Nursing Services, Ms. Nadya Al Rauili stated: This recertification demonstrates our steadfast dedication to offer compassionate and quality care. We constantly work to go above and beyond expectations and make sure our patients get the greatest experience possible. Our services have been significant in providing specialized healthcare and ensuring that patients receive high-quality care in the comfort of their own homes. The initiative has mostly benefited those who require palliative care, rehabilitation, and long-term care, allowing them to maintain their dignity and freedom while receiving expert medical treatment.

With these accomplishments, HMC maintains its reputation as the region's top healthcare provider, guaranteeing that patients receive treatment that is not only efficient but also firmly based on compassion and teamwork.

A thorough assessment of several facets of patient care, such as interaction quality, information accessibility, family involvement, and the physical setting of care, was part of the re-certification process conducted by Planetree International. All requirements were met by HMC's Private Nursing Services, confirming its standing as a pioneer in person-centered healthcare.

In the future, PNS hopes to improve even further by incorporating innovative healthcare solutions and expanding to serve the population throughout Qatar. To ensure that its services meet the highest international standards for patient care, HMC/PNS is still dedicated to ongoing improvement.

Home Healthcare Service and Private Nursing Services Commended for Supporting University Nursing Students in First Clinical Placement Experience



We are delighted to announce a proud milestone for Private Nursing Services and Home Healthcare Service at Hamad Medical Corporation. For the first time, our services have successfully hosted university nursing students for their clinical training, marking a new chapter in our commitment to healthcare education and professional development. This inaugural experience was made possible through our collaboration with the University of Calgary in Qatar, whose nursing students were welcomed into our service for hands-on clinical placement.

In recognition of the support and guidance provided by our team, the university presented us with a special Appreciation Plaque, a gesture that reflects their gratitude and the strength of our impactful partnership.

This recognition is a testament to the dedication of our staff, who embraced the opportunity to mentor and support future nurses with enthusiasm and professionalism. It also highlights our service's evolving role in contributing to the education and training of healthcare professionals in Qatar.

We are honored by this acknowledgement and look forward to building on this experience, continuing to support academic institutions, and playing an active role in shaping the future of nursing.

A heartfelt thank you goes out to our education team, clinical preceptors, and leadership for their unwavering support, guidance, and commitment. Your collective efforts have made this achievement possible and continue to inspire excellence in both nursing care and education.

Celebrating Strength and Service: Nurses Day 2025



With the theme “Our Nurses. Our Future. Caring for Nurses Strengthens Economies,” the Private Nursing Service (PNS) and Home Healthcare Services (HHCS) proudly celebrated International Nurses and Midwives Day 2025 at Ibn Nafis at Surgical Specialty Center. The event honored the dedication, compassion, and resilience of nurses.

The celebration opened with heartfelt remarks from Chief Nursing Officer Ms. Mariam Al-Mutawa, highlighting the vital role of nurses and midwives in shaping healthier communities and stronger economies.

A special acknowledgment was also given to Ms. Nadya Al Rauili, Executive Director of Nursing for HHCS, PNS and CMES whose unwavering support and leadership continue to uplift the nursing community and promote excellence across the organization.

One of the most moving moments of the day was the Recognition Awards Ceremony, where outstanding individuals were celebrated for Team Spirit & Collaboration and Lifetime Achievement.

These awards recognized the exceptional contributions of nurses and midwives who exemplify compassion, leadership, and service excellence.

Lifetime Achievement were awarded to the following:

- Ms. Sabah Awny Mohammed Ali, CN – 35 Years of Dedication
- Ms. Nebeesa Mohamed Basheer, GRN – 27 Years of Dedication
- Ms. Beverly Marie Catolico Sanz, GRN – 28 Years of Dedication
- Ms. Gehan Said Abas Ali Malha, NHS – 25 Years of Dedication

- Ms. Safaa Mohd Ibrahim Aly Meawad, CN – 24 Years of Dedication
- Ms. Mona Nasr Abdelazim Mohamed, HN – 22 Years of Dedication
- Ms. Myra Aler Tan, GRN – 22 Years of Dedication

All PNS and HHCS Teams were awarded with Team Spirit & Collaboration Award for demonstrating outstanding interdisciplinary collaboration that enhanced patient care outcomes. This was followed by engaging well-being sessions led by the HR Well-being Team, focusing on the connection between staff well-being and strong, sustainable healthcare systems.

It was truly a day of reflection, celebration, and appreciation. Thank you to every nurse and midwife for your strength, compassion, and care. **Happy Nurses and Midwives Day 2025!**

A Story of Dedication and Achievement: Celebrating the Successful Completion of Workshop 3 – HPO Cohort 2



Amidst the pursuit of excellence and the unwavering commitment to professional growth, two remarkable leaders, Ms. Asmahan Abdo, Director of Nursing, and Ms. Mona Nasr, Head Nurse have successfully completed Workshop 3 of the HPO Cohort 2 program. Their journey was one of dedication, insightful engagement, and a steadfast drive to enhance leadership capacity and foster continuous improvement.

From the very first session, their passion for learning was evident.

They approached each discussion with curiosity and determination, enriching the workshop with their invaluable contributions. Their reflections provided deep insights, reinforcing the essence of leadership and the transformative power of knowledge.

The culmination of their journey was marked by a meaningful graduation ceremony, a celebration of their efforts and commitment. Standing before their peers, they presented their meticulously developed work plans, demonstrating innovation,

vision, and a true dedication to positive change. Their presentations were nothing short of inspiring, reflecting the impact of the program on their leadership approach.

It was an honor to witness their growth, their engagement, and their relentless pursuit of excellence. Their achievements serve as a testament to their unwavering dedication and the bright future that lies ahead in their leadership journey.

Congratulations, Ms. Asmahan Abdo and Ms. Mona Nasr! Your success in this workshop is a well-deserved milestone, and your contributions will continue to shape the path toward impactful leadership and progress.

Al A' Ella Home and Health Care Celebrates CPD Accreditation Milestone with First Successful Activity



We are pleased to announce a major milestone in our continued dedication to high-quality education and professional development on behalf of AL- A'ELLA Home and Health Care, one of our nursing outsourcing partners. The Department of Healthcare Professions (DHP), Ministry of Public Health – Qatar, granted them activity-based accreditation, and on June 30, 2025, they successfully completed the first Continuing Professional Development (CPD) activity.



Ms. Nadya Al Rauili, Executive Director; Ms. Asmahan A.M. Abdo, Director of Nursing; Ms. Justine Veronica Plaatjies, Nursing Supervisor; Ms. Mona Nasr Abdelazim Mohamed, Head Nurse; Ms. Marwa Moghazi, Nurse Educator; and Ms. Hoda Salem, IC link were among the distinguished guests from Hamad Medical Private Nursing Services (PNS) who proudly attended the session, which was held at their new office space. During the first CPD engagement, they also had the privilege of welcoming Ministry of Public Health (MOPH) auditors.

They truly acknowledge and deeply appreciate their presence and invaluable guidance. Their presence inspired and acknowledged their efforts to promote advanced home care education.

Together with the PNS Management & Education Team, the AL-A'ELLA education team engaged in a productive discussion on future collaborative projects and shared educational goals. The CPD activity was developed based on their internal needs assessment findings and focused on the highly relevant and essential topic: Safe Medication Administration Practices in Home Care. This activity was conducted under the leadership of Ms. Monika Bisht, Nurse Educator and CPD Coordinator, together with the dedicated team of AL- A'ELLA Home and Health Care, guest speaker & facilitator, under the guidance of the CEO, Mr. Abdulaziz Mohamed M S Al – Maraghi.

A total of 30 home care nurses participated in the event. The effectiveness of the learning intervention was assessed using pre-test and post-test evaluations. Based on the analysis of post-test results, there was a remarkable improvement in knowledge, rising to 76%, clearly demonstrating a significant improvement in participants understanding and clinical preparedness.

The AL-A'ELLA team took the opportunity to thank the management and education team of Hamad Medical Corporation – Private Nursing Services for their unwavering support, trust, and guidance. They stated, "We haven't been able to accomplish this achievement without your cooperation and guidance."

With this achievement, AL-A'ELLA Home and Health Care proudly closes three years of devoted service and ushers in an exciting new era. They are still dedicated to creating a culture of lifelong learning and anticipate planning more continuing professional development events that support person-centered, safe, and evidence-based care in the home care context.

Together, with shared vision and purpose, we continue to raise the bar in healthcare excellence

Acknowledging our Nurses: Abrar Honor of Excellence Awardees







Abrar Honor of Excellence Awardees (April - June 2025)

Catherine Tibay Rivera	Resala Care
Anna Joy Gerocha Catapang	Resala Care
Charmaine Babera Mateo	Resala Care
Julie Ann Marie Anoba Masangkay	Resala Care
Carolyn Mbuthia	Al Aella
Neenu Suresh	Tabeeb Care
Liji Jose	Tabeeb Care
Blessile Masukat	Tabeeb Care
Lejosh Puthenparampil Joy	Tabeeb Care
Nishanta Deepal Arachchillage	Tabeeb Care
Anson Co	Tabeeb Care
Divya Rajappan	Tabeeb Care
Anuruddika	Tabeeb Care
Ivy Jean Carnaje	Tabeeb Care
Lady Camille Gabriel	Tabeeb Care
Champika Namali	Tabeeb Care
Susannah Gabriela Vadlapalli Lokesh	Tabeeb Care
Irah Cancio	Tabeeb Care
Janae Lane Gatdula	Tabeeb Care
Thilini Nisansala	Tabeeb Care
Flourence Atanas	Tabeeb Care
Lanna Carla Tabernilla	Tabeeb Care
Miriam Castro	Tabeeb Care
Sebin Francis	Tabeeb Care
Wissal Boussadia	Tabeeb Care
Nirosha Kumari	Tabeeb Care
Prabodha Gunasekara	Tabeeb Care
Jerald Emil Gabriel Sicat	Tabeeb Care
Nica Joy Martillan	Tabeeb Care
Gellen Tolentino	Tabeeb Care
Kim Lagumbay	VIP Care
Lucelle Condes	VIP Care
Michelle Malmis	VIP Care